

# The

# FORUM



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**Escapees Mail Service Newsletter**  
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## *Happy Holidays!*

Fall is upon us and that means it's time to prepare for the upcoming holidays. We'd love to have you join us and your fellow Escapees family members for the holidays. Stop by one of our parks if you're in the area and join us for our annual holiday potlucks.

### **Thanksgiving**

Our offices will be closed on Thursday, November 22, and Friday, November 23. Mail scheduled for Thursday, November 22, will be sent on Wednesday, November 21. Please call us by 5:00 PM Central Time on Tuesday, November 20 if you have any changes to your mailing instructions. Although the call center will be closed, the mailroom will be open and following its regular schedule for Friday, November 23. Changes to the Friday schedule must be called in no later than 5:00 PM Central Time on Wednesday, November 21.

### **Christmas**

We will close at noon on Monday, December 24 and will reopen at 8:00 AM Wednesday, December 26. If you would like to schedule your mail for Wednesday, December 26, you must call by noon on Monday, December 24.

### **New Year's**

Our offices will be closed Tuesday, January 1 only. Mail scheduled for that date will be sent out on Monday, December 31. Changes to your mailing instructions need to be called in by 5:00 PM Central Time on Friday, December 28.

### **Tips to Remember**

- Feel free to e-mail your mailing instructions to: [mailservice@escapees.com](mailto:mailservice@escapees.com).
- Please update your family, friends and businesses with your correct mailing address, including PMB (personal mailbox) #. Mail incorrectly addressed may be delayed up to one week due to the volume of mail we receive incorrectly addressed.
- Remind friends and family to not send perishable items to your Rainbow Drive address as we do not have the facilities to store those items.

### **New Mail Service Happenings**

You may have noticed that we are now e-mailing you confirmations of your scheduled mailings. After the manifest postage system is closed for the day, our automated system will send you an e-mail with the dollar amount of that mailing and the amount left in your postage account as of that mailing. If you did not have any mail to be sent, the e-mail will indicate that as well. Be sure to update your e-mail address with us so you can receive these important notifications. As always, Escapees keeps your contact information private and will never sell or otherwise share this information with anyone.



**Don't forget: Back issues of this newsletter can be found on our website, [www.escapees.com](http://www.escapees.com).**