

# The FORUM

Editor: Cathie Carr  
Publisher: Ann Rollo

Escapees Mail Service Newsletter  
Volume 13, Number 3, June 2004



## New services being contemplated!

We are always looking for new ways to add value and benefit to Escapees Mail Service members. We are currently looking at two new services that may be of great interest to you!

### Prescription Service

While we have met with various vendors over the years, Escapees has been reluctant to get involved in prescription drug programs because we never felt we could add significant nationwide discounts or convenience options competitive with the services that were already being offered.

In recent months, we have been working with a local pharmacy chain that has the potential to offer Escapees Mail Service subscribers an extremely convenient plan that would be unique to our members.

This pharmacy is interested in offering pharmaceuticals (at a substantial savings) to Escapees, but perhaps the most significant portion of this new service would be their ability to deliver pharmaceutical orders directly to our facilities. We feel these two benefits—discounted group rates and personal delivery—make this plan well worth looking into.

This program would eliminate the drug ordering hassles many members undergo. Members could order their prescriptions (utilizing their local doctors, or out-of-state doctors when

necessary) by phone, fax, or mail (we're also working on e-mail options). The drug orders would then be delivered to us. When members are staying in the park, you could just come to our window and pick them up; otherwise, we would simply forward your prescription orders along with your mail per your instructions.

We believe this program would be of greatest value to members without health insurance prescription coverage who purchase their prescriptions through U.S. pharmacies and bear the full cost of those purchases themselves. We all know how expensive drugs for maintenance and other long-term medications can be. For instance, drugs for chronic conditions such as high blood pressure, water retention, routine heart drugs, as well as those for diabetes, thyroid, hormone replacement, cholesterol, skin, nerves, allergies, etc. can hit us hard. A group discount plan could be very helpful. This program would NOT be suitable for medications you need immediately such as antibiotics or pain pills.

If we move forward with this program, it would also be available to members with insurance benefits, of course, and add the convenient delivery service element that members do not currently have available with other pharmaceutical plans. It will most likely be least beneficial to those who have their prescriptions filled through VA, foreign pharmacies, or their own required mail order services.

---

## Prescription Drug Service Program survey

**Return at your earliest convenience to:**  
Escapees Mail Service  
101 Rainbow Drive  
Livingston, TX 77351  
mailservice@escapees.com

In order to determine if this is a program worth pursuing, please answer the following questions.

1. Is this a service you anticipate using?     Yes     No
2. How many maintenance-type prescriptions do you receive each month?    1    2    3    4    5    6    Other: \_\_\_\_\_
3. Do you have any other prescription drug benefits?     Yes     No
4. Which health insurance company do you use? \_\_\_\_\_

See the Identity Theft Insurance survey on the other side.

## Identity Theft Insurance

As we hear more and more horror stories about identity theft, we felt it might be worthwhile to investigate an insurance plan that we could offer specifically to Escapees Mail Service members.

As you know, Escapees Mail Service has already instituted policies and procedures to help protect its subscribers. We have specialized insurance plans covering Escapees employees; we installed security cameras that run 24 hours a day in every area of our facility; we purchased a heavy-duty commercial-grade shredder that is used for destroying confidential mail items that you do not want forwarded, and we strictly enforce internal procedures demanding proper mail-handling practices. All of these steps help reduce the risk of identity theft. Still, it is impossible to completely protect you.

We have met with several of the top insurance carriers to discuss an insurance plan that would provide direct identity theft protection to mail service members. There are numerous plans with a variety of options available. We have selected two plans for further consideration. One is a very basic plan with limited services and lower level restoration reimbursements; the other offers a few more bells and whistles and higher restoration reimbursements. If you are interested in either of these plans, please fill out the survey at the bottom of this page!

## E-mail Tips

◆ Many of you are taking advantage of e-mail to send address changes, but how do you know it was received and that your mail will actually be sent? A confirmation e-mail is sent usually within four hours. If you send an e-mail between 4:30 p.m. Friday and 8:00 a.m. Monday, due to the heavy volume, you will receive a confirmation by 4:30 p.m. Monday. If you do not receive your confirmation, please call or send another e-mail, as it means it was not received.

◆ Many e-mails come in with “SPAM WARNING” in the subject line and may be overlooked. To avoid this, please put only your PMB number in the subject line. Using such things as “Hi,” “address change,” or “did you get my e-mail” may cause your mail to be filtered as spam.

◆ When leaving a message on the recorder or sending an e-mail, please be specific with the method of shipping you are requesting: regular mail, FedEx, or Express mail through the Postal Service.

## 2004 General Election

### November 2, 2004, General Election

Sept. 3 ..... First day to apply for ballot by mail  
Oct. 4 ..... Last day to register to vote  
Oct 18 ..... Early voting begins  
Oct. 26 ..... Last day to apply for ballot by mail  
Oct. 29 ..... Last day of early voting  
Nov. 2 ..... Election day

### Voter Resources

Polk County ballot applications fax line ..... 936-327-6874  
Polk County Clerk’s Office ..... 936-327-6804  
Polk County Republican Party ..... 936-327-8683  
Polk County Democratic Party ..... 936-327-5910  
Polk County Libertarian Party ..... 936-685-4992

### On-line Resources

Escapees voter info ..... [www.escapees.com/voterinfo.asp](http://www.escapees.com/voterinfo.asp)  
Texas voter info ..... [www.sos.state.tx.us/elections/voter](http://www.sos.state.tx.us/elections/voter)  
[www.politics.com/tx.htm](http://www.politics.com/tx.htm)  
Republicans ..... [www.texasgop.org](http://www.texasgop.org)  
Polk Co. Republicans ..... [www.polkcountygop.org](http://www.polkcountygop.org)  
Democrats ..... [www.txdemocrats.org](http://www.txdemocrats.org)  
Libertarians ..... [www.tx.lp.org](http://www.tx.lp.org)  
General local news ..... [www.EastTexasNews.com](http://www.EastTexasNews.com)

---

## Identity Theft Insurance survey

**Return at your earliest convenience to:**

Escapees Mail Service  
101 Rainbow Drive  
Livingston, TX 77351  
[mailservice@escapees.com](mailto:mailservice@escapees.com)

If Escapees secured a policy that could offer you identity theft restoration and restoration reimbursement, would you be interested? If so, please review the following, and indicate your preference.

1. Up to \$5,000 restoration reimbursement for less than \$5 per year per person?

Yes, I’m interested       No, not interested

2. Up to \$25,000 restoration reimbursement for less than \$10 per year per person?

Yes, I like higher coverage and options       No, not interested

See the Prescription Drug Service Program survey on the other side.