

ESCAPEES Mail Service

# FORUM



Escapees Mail Service Newsletter

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This edition brings exciting news both on the Escapees, TX issue and with our new partnership with UPS to deliver competitive postage rates for our mail service members. As you can imagine, the atmosphere in our office is filled with relief and excitement.

## Escapees, TX Update

As promised, we have been working diligently alongside the U.S. Postal Service to correct their addressing software error that caused some mail to be addressed as Escapees, TX, instead of the correct city, Livingston, TX.

We have been working on this issue since March and are pleased to report we have received a final confirmation that the USPS has reached a resolution that we can live with. The initial response we received from USPS was that our mail service members needed to change their address to Escapees, TX. As you can imagine, this was not an acceptable resolution to this problem.

As we dug deeper into the problem over the past few months, the problem kept evolving in complexity. Our Houston USPS reps worked very hard with us to understand the cause and to develop a fair resolution. We thank Sandra Rodriguez and Demetris Thompson for their empathy and support to our mail service. We are also thankful to our mail service members for sharing their individual cases with us.

## Important Note!

However, there is still one item the USPS cannot change. Our zip, 77399, is a unique zip code for Escapees Mail Service. Unique zip codes are not recognized by the online "Search by Address Zip Code Lookup" function on the USPS website. The USPS has promised us that this function is not used by businesses. It is strictly used by personal correspondents who do not have your correct zip code. Any business that sends mail to you uses the CASS certification discs or a separate online address verification option. Since our zip code is unique, it is critical that you always give your correspondents your correct zip code.

The other two main functions, "Search by City" and "Find All Cities in a Zip Code" USPS website lookup options, are fully functional for the 77399 zip code. They have kept Escapees, TX as a valid city, so your mail will still be delivered in case some of your correspondents do not change your address in a timely manner.

Due to these new findings, businesses who subscribe to bi-monthly CASS updates will receive these changes with their May 15, 2008, disc. Monthly subscribers will receive them with their June 15, 2008, disc.

As always, do not hesitate to let us know if you are still experiencing any problems. Our USPS reps are more than happy to look into them.

## UPS Partnership

As you know, U.S. Postal Service rates increased as of May 12, 2008. We have worked with UPS for many years to offer their shipping services but were unable to meet their requirements. We never gave up, and our diligence has paid off.

I'm pleased to announce that we were recently successful in reaching an agreement with UPS to offer their services at reduced rates to our mail service members. Effective immediately, you now have the option of sending your mail via UPS, in addition to USPS or FedEx.

Not only does UPS Ground guarantee delivery times (3-5 days), but you will also be able to go online ([www.escapees.com/MailForwardingService.asp](http://www.escapees.com/MailForwardingService.asp)) to track the current status of your package. This is a significant advantage over USPS as their tracking methods currently only allow you to see that a package was mailed and delivered only and they do not guarantee delivery on any product except ExpressMail.

How do these new contracted rates compare to USPS? We're glad you asked! Look on the back to find out!



**ESCAPEESRVClub**  
A Total Support Network for RVers

## UPS Ground Residential Services

Lbs	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
1	\$6.15	\$6.27	\$6.41	\$6.60	\$6.84	\$6.92	\$7.03
2	\$6.22	\$6.49	\$6.94	\$7.03	\$7.40	\$7.53	\$7.80
3	\$6.26	\$6.70	\$7.19	\$7.37	\$7.77	\$7.96	\$8.45
4	\$6.38	\$6.87	\$7.45	\$7.73	\$8.11	\$8.31	\$8.87
5	\$6.60	\$6.95	\$7.71	\$8.00	\$8.39	\$8.64	\$9.29
6	\$6.75	\$7.12	\$7.81	\$8.18	\$8.58	\$8.90	\$9.54
7	\$7.00	\$7.28	\$7.95	\$8.40	\$8.81	\$9.15	\$9.90
8	\$7.20	\$7.46	\$8.11	\$8.55	\$9.03	\$9.48	\$10.40
9	\$7.35	\$7.62	\$8.24	\$8.72	\$9.20	\$9.89	\$10.95
10	\$7.54	\$7.66	\$8.39	\$8.91	\$9.51	\$10.46	\$11.56

## Priority Mail - Retail

Lbs	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
1	\$4.80	\$4.80	\$4.80	\$4.80	\$4.80	\$4.80	\$4.80
2	\$4.80	\$5.05	\$5.60	\$6.80	\$7.20	\$7.70	\$8.25
3	\$5.20	\$5.95	\$6.75	\$8.75	\$9.55	\$10.35	\$11.50
4	\$5.80	\$6.80	\$7.85	\$10.55	\$11.60	\$12.65	\$14.25
5	\$6.45	\$7.75	\$8.90	\$12.20	\$13.45	\$14.75	\$16.80
6	\$7.05	\$8.65	\$10.00	\$13.95	\$14.40	\$16.25	\$17.65
7	\$7.60	\$9.40	\$11.00	\$15.35	\$15.80	\$18.05	\$20.15
8	\$8.05	\$9.75	\$11.95	\$16.40	\$17.15	\$19.80	\$22.60
9	\$8.45	\$10.45	\$12.75	\$17.50	\$18.55	\$21.55	\$25.15
10	\$8.85	\$11.25	\$13.45	\$18.65	\$20.10	\$23.45	\$27.55

*Keep in mind that you must have a physical address (not General Delivery or a P.O. box) in order to use either UPS or FedEx. Check with the RV park you are staying in; chances are, they will allow UPS or FedEx deliveries to your site.*



### Phone Service Interruption at SKP Headquarters!

On Thursday, May 29, we will be replacing and upgrading the telephone system at Escapees RV Club national headquarters in Livingston, TX.

**THERE WILL BE NO PHONE SERVICE on Thursday, May 29, 2008, (incoming or outgoing).**

**Mail Service Members:** Please provide your Friday (5/30) mail-forwarding instructions no later than 5PM (CST) on Wednesday, May 28.

Email will be up and running during the telephone service interruption. Email your mail-forwarding instructions to [mailservice@escapees.com](mailto:mailservice@escapees.com) or [clubbusiness@escapees.com](mailto:clubbusiness@escapees.com). Mail-forwarding requests received from the website will undergo the normal processing.