



The

FORUM

Editor: Angie Carr
Desktop Publishing: Susan Wiggins

Escapees Mail Service Newsletter
June 2007

101 Rainbow Drive, Livingston, TX 77351 • 800-231-9896 • MailService@escapees.com



Special Alert

Return of Robin Drive

Last winter, we told you about a problem with the national addressing system that caused some Rainbow Drive addresses to be converted to Robin Drive. This problem was due to the U.S. Postal Service's CASS (Coding Accuracy Support System) certification discs. We immediately alerted our Postal Service representative in Houston to this problem. They began working to correct their certification discs. In the meantime, mail addressed to Robin Drive was forwarded to our office.

Unfortunately, Robin Drive has decided to return and cause mayhem. We've heard from members that, specifically, Bank of America and Sears customers' addresses are being changed to Robin Drive.

What is Escapees doing?

We have again alerted our U.S. Postal Service representative to the problem. They have reported to us that the new CASS certification disc will be released in August, and it will again correct the Robin Drive problem.

What can you do until the problem is corrected?

Contact your correspondents to ensure they have your correct address. Mark your calendar with bill due dates in case you do not receive a particular bill due to the problem. Sign up for Escapees Club News (<http://www.escapees.com/ClubNews.asp>) to receive these alerts quickly.

Rest assured, we are staying on top of this problem and are keeping in touch with our Postal Service representative to insure this problem is fixed once and for all. The Postal Service has promised to, again, send Robin Drive mail to us. We will alert you again if we hear anything new on this issue.



The

FORUM

Editor: Angie Carr
Desktop Publishing: Susan Wiggins

Escapees Mail Service Newsletter
June 2007

101 Rainbow Drive, Livingston, TX 77351 • 800-231-9896 • MailService@escapees.com



Special Alert

Return of Robin Drive

Last winter, we told you about a problem with the national addressing system that caused some Rainbow Drive addresses to be converted to Robin Drive. This problem was due to the U.S. Postal Service's CASS (Coding Accuracy Support System) certification discs. We immediately alerted our Postal Service representative in Houston to this problem. They began working to correct their certification discs. In the meantime, mail addressed to Robin Drive was forwarded to our office.

Unfortunately, Robin Drive has decided to return and cause mayhem. We've heard from members that, specifically, Bank of America and Sears customers' addresses are being changed to Robin Drive.

What is Escapees doing?

We have again alerted our U.S. Postal Service representative to the problem. They have reported to us that the new CASS certification disc will be released in August, and it will again correct the Robin Drive problem.

What can you do until the problem is corrected?

Contact your correspondents to ensure they have your correct address. Mark your calendar with bill due dates in case you do not receive a particular bill due to the problem. Sign up for Escapees Club News (<http://www.escapees.com/ClubNews.asp>) to receive these alerts quickly.

Rest assured, we are staying on top of this problem and are keeping in touch with our Postal Service representative to insure this problem is fixed once and for all. The Postal Service has promised to, again, send Robin Drive mail to us. We will alert you again if we hear anything new on this issue.