

Have some questions?

We have prepared some typical questions and answers to help you better understand this program.

If you have further questions, please feel free to contact Brookshire Brothers.

Pharmacy hours: 8:30 am – 6:00 pm Central, Monday-Saturday (voice mail during off hours)

Pharmacy toll-free number: 866-727-8449 • Pharmacy fax number: 936-327-3953

E-mail: escapes@brookshirebrothers.com

1. Who will benefit most from this program?

Members who travel and use the Escapees Mail Service, but have no employer-sponsored medical plan or prescription drug benefit for medical insurance or public assistance.

2. How will I get my prescriptions?

The Brookshire Brothers Pharmacy in Livingston will fill your prescriptions and deliver them to Escapees Mail Service, who will then forward them with your next mail delivery.

3. How will I pay for my prescriptions?

You can pay by credit card for each delivery, or you can provide Brookshire Brothers with your credit card information so that they can automatically charge your account when they fill your orders. Please allow two days for processing your prescription orders.

4. Who pays the postage?

Brookshire Brothers will personally deliver your prescriptions to your “home address” on Rainbow Drive. You will pay the standard forwarding postage.

5. Why do I need a hometown pharmacy?

Everybody should have their own pharmacist to protect them. Drug therapy is very complicated today, and there are many new drugs on the market. Some drugs do no good if you take too little. Others can cause harm if you take too much. Sometimes there is not much room in between. Many drug names look and sound different but do the same thing. Sometimes only your pharmacist sees your whole drug profile. If you take several drugs or visit several doctors, you need your own pharmacist to monitor your prescription profile and warn you and your doctor when changes in drug or dose are appropriate. Locating all your prescriptions at your hometown Brookshire Brothers Pharmacy will solve this problem for traveling RVers.

6. Are there some prescriptions that I should not use this program to obtain?

Yes. This program should not be used for emergency drugs or for acute conditions. For example, if you have to go to the emergency room and get prescriptions for antibiotics or pain medications that you need to start immediately, you should get those prescriptions filled wherever you are. If you start on a new drug, you may want to ask your doctor for samples or a starter prescription to fill locally, then send your continuing supply prescription to your hometown Brookshire Brothers.

7. How much money will the EPCC save me?

That’s difficult to answer without a personalized estimate. Brookshire Brothers promises to provide Escapees Preferred Customers with the best price available to large group programs. Once you obtain your EPCC, you can contact your hometown Brookshire Brothers Pharmacy for an estimate, if you like.

8. How do generic drugs work with this program?

Your Brookshire Brothers pharmacist will suggest the opportunity to dispense a generic drug when it is available or appropriate to your physician’s directions. The utilization of a generic product will, in most cases, save you even more money. They will also make suggestions for multi-month quantities when appropriate savings are possible. The program guarantees that you will receive the pharmacy’s lowest price on the product prescribed for you.

9. My prescriptions are mailed to me from the VA. Can the EPCC save me money?

Not if you get your prescriptions from the VA and do not pay a co-pay (some veterans do pay a co-pay). But, if you do pay a co-pay for your VA prescriptions and you take an older drug that has a generic alternative, you probably can buy a multi-month supply or multiples of 100 for less than the monthly VA co-pay. Your hometown Brookshire Brothers can advise you.

10. Should I get a Medicare Drug Discount Card or the Escapees Preferred Customer Card?

You could have both. If you have very low income and can qualify for the Medicare Drug Discount Card \$600 drug benefit, then you should get it. Otherwise, the EPCC will provide you with a better discount. The problem with the Medicare cards for RVers is that they have to be used in a specific area. Now you could get a Livingston Medicare Drug Discount Card from your hometown Brookshire Brothers and fill all your prescriptions in Livingston and have them delivered to the mail service. However, if your income is too high to qualify for the \$600 benefit, the EPCC will be a better price.

11. How do I get my new prescriptions to Brookshire Brothers Pharmacy in Livingston?

You or your doctor can mail your original prescriptions. Your doctor can also fax or phone in your prescriptions to the pharmacist. Some restrictions may apply to transferring some narcotic prescriptions.

12. How can I get my prescriptions transferred?

Contact your hometown Brookshire Brothers Pharmacy. Provide them with the name, address, phone number of the last pharmacy that filled your prescription, along with the prescription’s number. Also provide the name of the drug, strength, quantity, directions, and as much detail about your prescription as possible. Transfers take time and require the cooperation of another pharmacy, so please allow extra time to get this done.

13. What if I am already on a pharmacy insurance card program?

If you are on another pharmacy program that does not require you to use mail order, your card will be accepted by our program.